

SUCCESS

UMKC Academic Support
and Mentoring

QUARTERLY NEWSLETTER

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ASM TEAM CHANGES

Academic Support and Mentoring is pleased to announce the promotion of **Jessica (Jess) Elam** to Associate Director of ASM and The International Center for Supplemental Instruction (ICSI) following the departure of Megan Cross. Jess has been instrumental in establishing an outstanding campus SI program with unparalleled results, and will provide direction and leadership to both SI and tutoring in her new role. **Heather Miller**, UMKC Tutoring coordinator, is now assuming responsibilities for SI. With her background and experience in SI, Heather is well-suited to maintain and expand UMKC's flagship SI program. Finally, **Laura M. King**, who joined the department last year as a Student Support Specialist, has been named as the new coordinator for UMKC Tutoring. We are excited for each of our team members who are moving into new roles!

ABOUT ASM

UMKC's department of Academic Support and Mentoring (ASM) offers a wide range of services and programs to help students meet their academic goals. Services available through ASM include the Writing Studio, Supplemental Instruction, Tutoring, and Roo Up Seminars. ASM also provides programming and resources for Summer Bridge Scholars, Jumpstart KC, and Trustees' Scholars.

ASM's **mission** is to provide innovative support services and resources to ensure educational access and personal success for every student. Our **vision** is that every UMKC student persists and graduates with the personal and professional skills to achieve their vision of success. Learn more about ASM on our website at umkc.edu/asm.



CHECK OUT OUR NEW WEBSITE

If you haven't searched ASM's website lately, take a quick tour at www.umkc.edu/asm. We love our new look and hope our students and campus partners can find exactly what you need to know in a navigable format.

DID YOU KNOW?

ASM is one of UMKC's largest student employers, hiring as many as **275 students** each year (duplicated count) as Tutors, SI Leaders, Writing Consultants, Office Assistants, and other supporting positions.

SI AND TUTORING ACHIEVE A GREATER CONNECTION

With an increased emphasis in advancing student leadership and soliciting student voices, several tutors and SI Leaders are currently serving on committees to work through details of hiring and training in a new configuration. Beginning Spring 2021, there will be increased collaboration between UMKC Tutoring and Supplemental Instruction. All SI Leaders will have the opportunity to also tutor for courses for which they are qualified, excluding the course for which they lead SI.

ROO UP SEMINARS: WHAT'S NEW?

Roo Up Seminars, brief informational videos on topics related to student success, are bigger and better than ever. Recently we have added the following new videos to our seminar library on Canvas:

- *Converting Google Docs to PDF/Word*
- *How to Use Trello to Organize Your Coursework*
- *How to Pay for College*

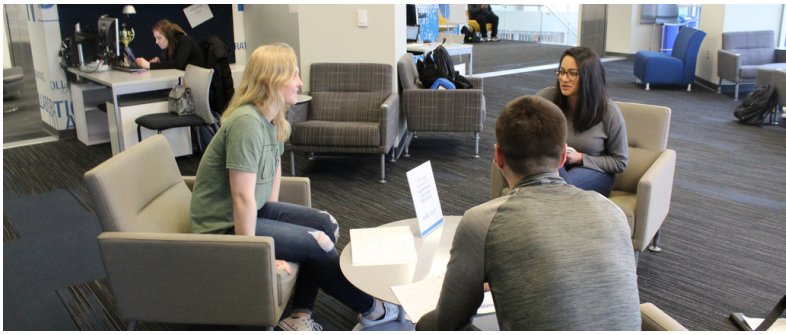
All UMKC faculty, staff and students are invited to access these seminars and supporting resources. For more information and to sign up for the Canvas site click below:

[Roo Up Seminars Site](#)

If you have any questions about Roo Up Seminars, please contact:



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JUMPSTART KC: STUDENTS NEEDED

SEEKING TUTORS AND SI LEADERS FOR SPRING 2021

It's hiring season in ASM for both UMKC Tutoring and our campus Supplemental Instruction programs. If you would like to recommend one or more students for these positions, please fill out the candidate recommendation Google Form by clicking the first button below. Students can access the application directly through the second button below:

[Recommend a Candidate](#)

[SI Leader / Tutor Application](#)

HIRING TIMELINE

OCTOBER 30	Applications close
NOVEMBER 2-6	Group interviews
NOVEMBER 9-13	Individual interviews
DECEMBER 7	Notifications

Please help us share the news with students that Jumpstart Kansas City is accepting applications for the 2020-2021 school year. Jumpstart is a national early education organization working toward the day every child in America enters kindergarten prepared to succeed. Jumpstart recruits college students to work with preschool-age children from under-resourced communities on language, literacy, and social-emotional skills. Jumpstart AmeriCorps members serve approximately 10 hours a week supporting preschool children in Kansas City (currently all programming is implemented virtually). For those eligible, some college students can potentially earn **Federal Work-Study** and a **\$1311 Segal AmeriCorps Education Award** in the process. Students can apply online by clicking the button below:

[Apply at Jumpstart](#)

For more information, please contact:



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ASM STUDENT EMPLOYEE SPOTLIGHT



Angie Drake has worked for Academic for Support and Mentoring for the past year serving as the Summer Bridge Program Support Specialist. Angie is a sophomore studying criminal justice and is a KC Scholar recipient. Angie provides a unique perspective to this position as she was a part of the 2019 cohort of Summer Bridge Scholars. This summer, Angie served as a Summer Bridge Scholar Peer Mentor and was able to use her own experiences from the past summer to provide guidance and mentoring to this year's scholars. A recent project Angie has been excited about is developing interactive and user-friendly online modules for next year's Summer Bridge Scholars Program and the Roo Up Seminar Canvas page.

"I have really enjoyed working for ASM! I have loved getting to know people and helping the best way I can. I also enjoy learning new things and being very creative with the work I do."

SI AROUND THE WORLD

The ASM department includes **The International Center for Supplemental Instruction**. Supplemental Instruction was developed at UMKC in 1973; UMKC became a national center in the early 1980's, and later became an international center, working with national centers spanning the globe. Several of the ASM staff members also serve in leadership roles and/or as trainers for the ICSI, providing training and resources to institutions across the United States. Revenue earned through the ICSI is used toward the operational expenses for UMKC Tutoring and SI. To learn more visit our website at www.umkc.edu/si.



WHAT DO STUDENTS SAY ABOUT THEIR ASM EXPERIENCE?

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"I always leave [UMKC Tutoring] feeling so much better than when I came in!"

"My writing consultant was awesome! They directly solved my concerns and offered new ways for me to reorganize and make concepts more clear—something that I have been working on for weeks! They also offered words of empowerment, something that I really needed with my struggle in writing and the endless stress that I have been facing with medical school applications."

"Supplemental Instruction is always helpful because [SI Leaders] break down jargon and difficult concepts in a way students can understand because they are students themselves."

**Click here for a
video SI
testimonial!**



"My tutor did not just spoon me correction, they showed me how to get there on my own feet so I can feel good and believe in myself more."

"My writing consultant was so nice, and I felt like they really wanted to be there and help me make my paper the best it could be! I really enjoyed chatting with her! They helped me work on my paper without making me feel like I was being taught at!"

"I was able to learn content I had not understood in class and the SI Leaders make you feel comfortable even if you do not know the answer right away."

"My tutor is extremely patient. They adapt their tutoring methods to my needs...they are always very empowering."

"My writing consultant helped me in more ways than I expected. It wasn't just about the assignment, it was truly about delivering a valuable experience that I can use anytime I am constructing writing in the future."

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