

ABOUT ASM

UMKC's department of Academic Support and Mentoring (ASM) offers a wide range of services and programs to help students meet their academic goals. Services available through ASM include the Writing Studio, Supplemental Instruction, Tutoring, and Roo Up Seminars. ASM also provides programming and resources for Summer Bridge Scholars, First Gen Roo, Jumpstart KC, and Trustees' Scholars.

ASM's **mission** is to provide innovative support services and resources to ensure educational access and personal success for every student. Our **vision** is that every UMKC student persists and graduates with the personal and professional skills to achieve their vision of success. Learn more about ASM on our website at www.umkc.edu/asm.



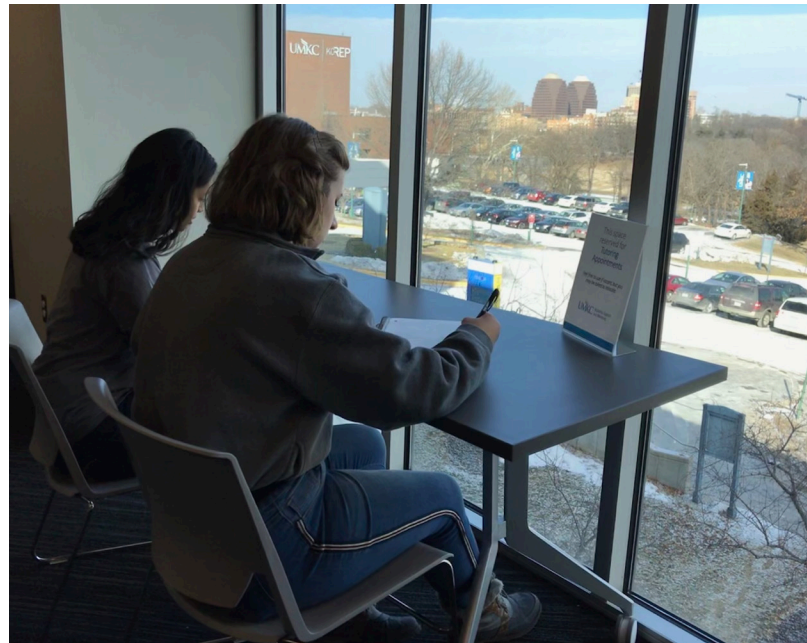
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ASM PROGRAMS ACHIEVE CRLA CERTIFICATION

UMKC Tutoring and the Writing Studio have just been granted approval for International Tutor Training Program Certification, Level 1, by the College Reading & Learning Association (CRLA). This designation was awarded based upon the quality of programming and implementation of rigorous training standards. The certification award authorizes our programs to issue certificates to tutors and consultants who complete CRLA-approved requirements. The CRLA team members who reviewed UMKC's application noted that our programs are responsive to the needs of the students and collaborating to benefit students. In addition, we were cited positively for shifting student mindset as one of our goals, and for the inclusion of student staff leadership, such as in the hiring process.

THE SI EDGE

Students who participate in Supplemental Instruction (SI) earn higher course grades and have lower rates of Ds, Fs, or withdrawals than students who do not participate - so how can we ensure more students are able to attend? This question led the ASM team to a scheduling solution originally called the SI Opt-Out model, recently renamed **SI Edge**. SI Edge means that an SI session associated with the course populates into the student's course schedule at the time of registration in Pathway. The method was first piloted for two courses within the School of Nursing and Health Studies in Spring 2020 (Nurse/HLSC 160 and Nurse 362), and was shown to increase SI attendance by 7% and 13% respectively in the two courses. SI Edge was recently expanded to include CS 191 this term, and will be added to CS 101 in Fall 2021. The SI Edge concept requires partnership and planning among departmental leadership, advisors, the Registrar's office, and the SI team within ASM. If you are interested in improving results that impact retention through increased SI participation, please reach out to ASM's Associate Director Jessica Elam or SI Coordinator Heather Miller.

JUMPSTART RECRUITMENT 2021-22

Please help us share the news with students that Jumpstart Kansas City will **start accepting applications in April** for the 2021-2022 school year. Jumpstart is a national early education organization working toward the day every child in America enters kindergarten prepared to succeed. Jumpstart recruits college students to work with preschool-age children from under-resourced communities on language, literacy, and social emotional skills. Jumpstart AmeriCorps members serve approximately 10-12 hours a week supporting preschool children in Kansas City. For those eligible, college students can potentially **earn Federal Work-Study** and a **\$1311 Segal AmeriCorps Education Award** in the process. For more information please contact Silvina Munita by email or phone (816-235-1003). Students can apply through the [online Jumpstart application](#); be sure to select the 2021-2022 service year.

CONTACT US

Supplemental Instruction

✉ Heather Miller
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UMKC Tutoring

✉ Laura King
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Writing Studio

✉ Thomas Ferrel
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Summer Bridge Scholars, Roo Up Seminars and First Gen Roo

✉ Megan Elsen
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Jumpstart KC

✉ Silvina Munita
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BETTER (AND BIGGER) TOGETHER: TUTORING AND SI

UMKC Tutoring and Supplemental Instruction (SI) have joined forces in a new way this term and are bigger and better than ever! SI Leaders now provide tutoring for courses for which they are qualified, excluding courses for which they currently serve as an SI Leader.

Because of the partnership, UMKC Tutoring supports 11 new courses: Comp-Sci 101, 191, & 201R; Env-Sci 110R; History 101 & 102; Math 300; Poli-Sci 210; Psych 210; and Sociology 101 & 211. For a complete list of all 59 supported courses and the drop-in tutoring schedule, visit the UMKC Tutoring [Supported Courses page](#).

SHARING (ASM'S SERVICES) IS CARING

Academic Support and Mentoring helps guide Roos toward academic success and supports them to stay successful. View our Spring 2021 Info sheet through the button below to learn more about our services. We may be biased, but our info sheet would make a great addition to any course's Canvas page!

[Spring 2021 Info Sheet \(PDF\)](#)

HELP US HIRE GREAT STUDENTS

You know outstanding students; send them our way! Faculty and staff can recommend students you think would be outstanding SI Leaders or Tutors by filling out the brief [recommendation form](#) for up to five candidates at a time, or by emailing their names and email addresses to Heather Miller or Laura King. All referred students will receive an e-mail with details about the application and interview process.

Recommendations for SI Leaders and Tutors are due **March 19, 2021**. Additionally, SI Leader and Tutor applications are currently open; students can fill out the online [SI Leader and Tutor application](#) until **April 9, 2021**.

The Writing Studio seeks a diverse team of writing consultants representing a wide range of disciplines and experiences. Undergraduate and graduate students may apply year-round, but it is recommended that students apply before **April 1** for priority consideration for Fall 2021. Students can apply online via the [writing consultant application](#), or on Handshake.

FIRST GEN ROO SUCCESS

UMKC's 40 First Gen Roo (FGR) program participants thrived in their first semester, earning an average GPA of 2.94. Nearly 90% of the FGR scholars persisted from the fall to spring semester. These outcomes not only surpassed First Gen Roo's program goals but surpassed the averages of the 2020 First Time College class as a whole. Last fall's FGR program was led by Alicen Lundberg, College of Arts and Sciences, before transitioning to ASM in December under the direction of Megan Elsen. Recruitment is underway for this fall's program with the expectation of an expanded cohort of 80 students.

First Gen Roo Fall 2020 Cohort Performance

	n = students	Financial Aid Need = High	Average GPA in FS20 (Semester 1)	% earning a GPA of 3.3 (B+) or higher in FS20	% enrolled in SP21 (Semester 2)
All UMKC First Time College	1059	45.70%	2.86	52.97%	80.83%
All First Gen First Time College	392 (37.02% of all FTC)	70.15%	2.55	38.52%	77.81%
First Gen Roo	40 (10.2% of First Gen FTCs)	72.50%	2.94	57.50%	87.50%

UMKC TUTORING VIRTUAL CLASS VISITS

Since many of the courses supported by UMKC Tutoring are being held asynchronously, we have created a way to provide a virtual class visit with a new addition to our website. The new [virtual class visits site](#) includes an overview video with information about how to navigate our website and access UMKC Tutoring services, as well as advice from some of our tutors from various subjects.

VIRTUAL LOBBIES

Both UMKC Tutoring and Writing Studio now have virtual lobbies for students accessing our services. These cozy online spaces provide hours for services, direct students to the virtual drop-in Zoom room, allow students to schedule a future appointment, and connect them with NetTutor, an external tutoring service, for requests outside of our operating hours or beyond supported tutoring courses. Students can find the [UMKC Tutoring virtual lobby](#) by clicking "Join a Drop-in Session" on the Tutoring homepage; students can find the [Writing Studio virtual lobby](#) on the Writing Studio Student Services page by clicking "Visit the virtual drop-in meeting room." Our lobbies can be easily embedded into instructors' Canvas sites with a few simple clicks. To learn more, click the button below.

Learn to embed our virtual lobbies into your Canvas page (PDF)

ASM STUDENT EMPLOYEE SPOTLIGHT

Lauren (Lolis) Orozco has worked with ASM for two semesters as an Office Assistant. Lauren is a sophomore, pursuing a Bachelor of Business Administration with an emphasis in Marketing, and a minor in Latinx and Latin American Studies. She is the Secretary of the Latinx Student Union and is Co-Chair of the MIJAS Committee under the LSU. She is also a KC Scholar, Avanzando Scholar and PAL mentee.



Working at ASM has made me feel so much more involved with student support on campus. Being able to help support students from a behind-the-scenes perspective gives me the ability to be there for my fellow UMKC school mates and feel as though I can make their academic experience a little better, even if in the slightest way. I learn a little more about students and the great support UMKC provides each and every day!

SPRING BREAK GRADUATE WRITING RETREAT

Are graduate students needing extra motivation to complete their current writing projects? Are they looking for guidance to work on their writing in their down time? If so, the Graduate Writing Initiative (GWI) invites them to attend its annual Spring Break Writing Retreat. Grad students can recharge and refresh their writing by attending these exciting virtual sessions offered **Monday, March 29 - Thursday, April 1, 11 a.m. to 1 p.m.**, and **Friday, April 2, 9 a.m. to noon**. Students will meet other students, learn valuable tips and best practices for improving their writing, and discuss their own writing projects with the graduate writing consultants. For more information or to register for the event, please contact Bryan Fox or Sharon Hunter. RSVP by **Wednesday, March 24**.



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Sharon Hunter
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RESOURCES FOR SELF-CARE

Students can access videos, blogs, and other resources through the virtual classroom space posted in the Self-Care Module of Roo Up Seminars. A new video featuring current UMKC students sharing strategies and resources to prioritize self-care will be added soon! Roo Up Seminars are accessible to any UMKC student, faculty, or staff member through Canvas. To learn more, or to enroll in the Roo Up Seminars Canvas page, visit the [Roo Up Seminars page](#) on the ASM website.



STRATEGIC MARKETING & ASM: DID WE MENTION GIVEAWAYS?

This semester we are implementing a strategic marketing plan across our social media platforms. We know this generation of students gets most of their information from social media. Therefore, understanding how to market ASM on social media is our ticket to increasing attendance in our services.

As part of our marketing strategy, ASM is hosting three engaging giveaways on our social media platforms throughout the semester. These giveaways offer enticing gift cards, \$50-\$100 worth of RooBucks, ASM swag, and more. The results from our first giveaway alone are very promising. We have seen 130+ new followers in just three days! Getting students to follow us is just the start. Planning and sharing relevant content about our services is just as important.