

Log in to your Unity Connection account via the Networking/Telecom home page. Click the link found under *Access Unity Connection by Web*.

The screenshot shows a web browser window displaying the UMKC Unity Connection Voice Messaging System page. The browser's address bar shows the URL <http://www.umkc.edu/is/nt/unity/>. The page header includes the University of Missouri-Kansas City logo and the text "UNMKC Unity Connection Voice Messaging System". A navigation menu on the left lists various services: Students, Faculty & Staff, Visitors, IT Services Catalog, Blog, Policies & Reports, About Us, and Contact Us. Below this menu is a "Change Your SSO Password" button with a padlock icon and a "Password Maintenance" link. The main content area features a breadcrumb trail: [Net/Tel Home Page](#) " [Service Order](#) " [Unity](#). The main heading is "UMKC Unity Connection Voice Messaging System". Below this, a paragraph states: "UMKC Information Services has implemented a voicemail system that allows you to access your messages through your email inbox. Allowing you to easily manage your messages and allow you to...". The page is divided into three sections for accessing the system: "Access Unity Connection by Phone", "Access Unity Connection by Visual VoiceMail", and "Access Unity Connection by Web". The "Access Unity Connection by Phone" section provides instructions for on-campus and off-campus access. The "Access Unity Connection by Visual VoiceMail" section includes a list of steps: 1. Press the **Services** button (with a button icon), 2. Select the **VisualVoiceMail** option, 3. Type in your Phone PIN in the Password field, and 4. When finished, press the **Services** button twice to return Menu. The "Access Unity Connection by Web" section includes a link to "Unity Connection Personal Communications Assistant" and a note: "\*Note: Log in is the same as your UMKC SSO (Exchange) Account".

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UMKC Unity Connection Voice Messaging System

[Net/Tel Home Page](#) " [Service Order](#) " [Unity](#)

UMKC Unity Connection Voice Messaging System

UMKC Information Services has implemented a voicemail system that allows you to access your messages through your email inbox. Allowing you to easily manage your messages and allow you to...

Access Unity Connection by Phone

**On Campus:** Dial x5000, Enter your password.  
**Off Campus:** 816-235-5000, Press \*, Enter your extension, Enter y

Access Unity Connection by Visual VoiceMail

- Press the **Services** button 
- Select the **VisualVoiceMail** option
- Type in your Phone PIN in the Password field
- When finished, press the **Services** button twice to return Menu

Access Unity Connection by Web

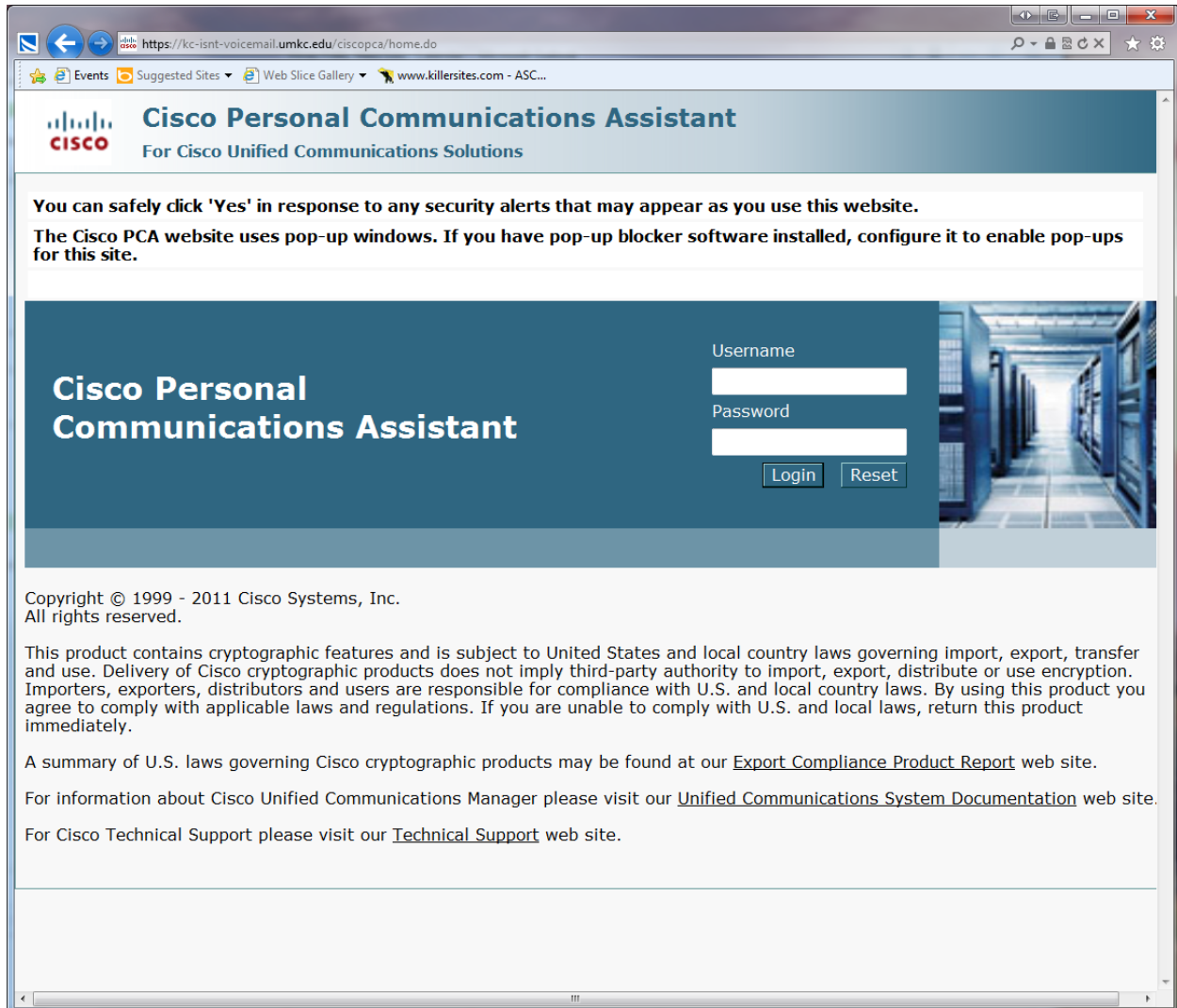
Click below to access your voice messages or change your phone p

**Unity Connection Personal Communications Assistant**

[Click here to manage your Unity Connection account.](#)

\*Note: Log in is the same as your UMKC SSO (Exchange) Account

Use your SSO, or UMKC user ID and password. This is not like webmail; type only your username, not your whole email address.



The screenshot shows a web browser window with the URL <https://kc-isnt-voicemail.umkc.edu/ciscopca/home.do>. The page title is "Cisco Personal Communications Assistant" and the subtitle is "For Cisco Unified Communications Solutions".

Below the header, there is a security warning: "You can safely click 'Yes' in response to any security alerts that may appear as you use this website. The Cisco PCA website uses pop-up windows. If you have pop-up blocker software installed, configure it to enable pop-ups for this site."

The main content area features a login form on a dark blue background. The form includes the text "Cisco Personal Communications Assistant" on the left and input fields for "Username" and "Password" on the right. Below the password field are "Login" and "Reset" buttons. The background image of the form shows a server room aisle.

At the bottom of the page, there is a copyright notice: "Copyright © 1999 - 2011 Cisco Systems, Inc. All rights reserved." followed by a paragraph of legal disclaimer text regarding cryptographic features and export laws. Below this, there are three links: "Export Compliance Product Report", "Unified Communications System Documentation", and "Technical Support".

Click *Web Inbox*.

https://kc-isnt-voicemail.umkc.edu/ciscopca/home.do

Events Suggested Sites Web Slice Gallery www.killersites.com - ASC...

**CISCO** Cisco Personal Communications Assistant Navigation Phillips,

**Welcome to the Cisco Personal Communications Assistant**

**Applications**

The Cisco PCA provides access to the following Cisco web tool(s):

**[Messaging Assistant](#)**  
The Cisco Unity Connection Assistant web tool lets you customize how you and your callers interact with Cisco Unity Connection by phone. You can also use it to personalize your messaging settings -- including your recorded greetings and message delivery options -- or to set up message notification devices and create private lists.

**[Web Inbox](#)**  
The Web Inbox lets you manage your voicemail and provides access to voicemail settings.

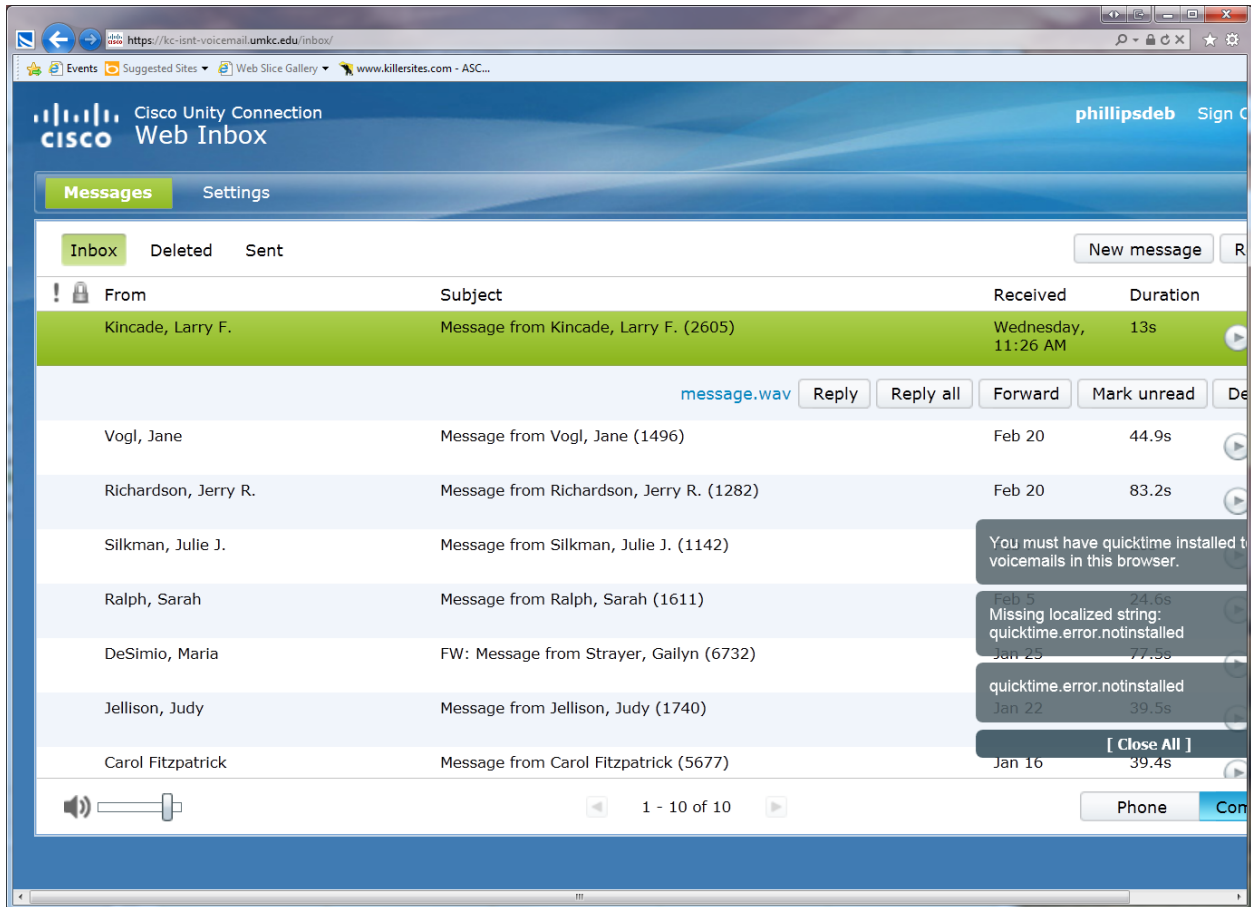
Here you will see your voice mail box as it appears on the Unity Connection server. The number of items in each folder appears at the bottom of the page.

The screenshot shows the Cisco Unity Connection Web Inbox interface. The browser address bar displays <https://kc-istnt-voicemail.umkc.edu/inbox/>. The page header includes the Cisco logo and the text "Cisco Unity Connection Web Inbox". The user's name "phillipsdeb" is visible in the top right corner. Below the header, there are tabs for "Messages" and "Settings". The "Inbox" folder is selected, and a "New message" button is present. The main content area displays a list of voice messages with the following columns: From, Subject, Received, and Duration.

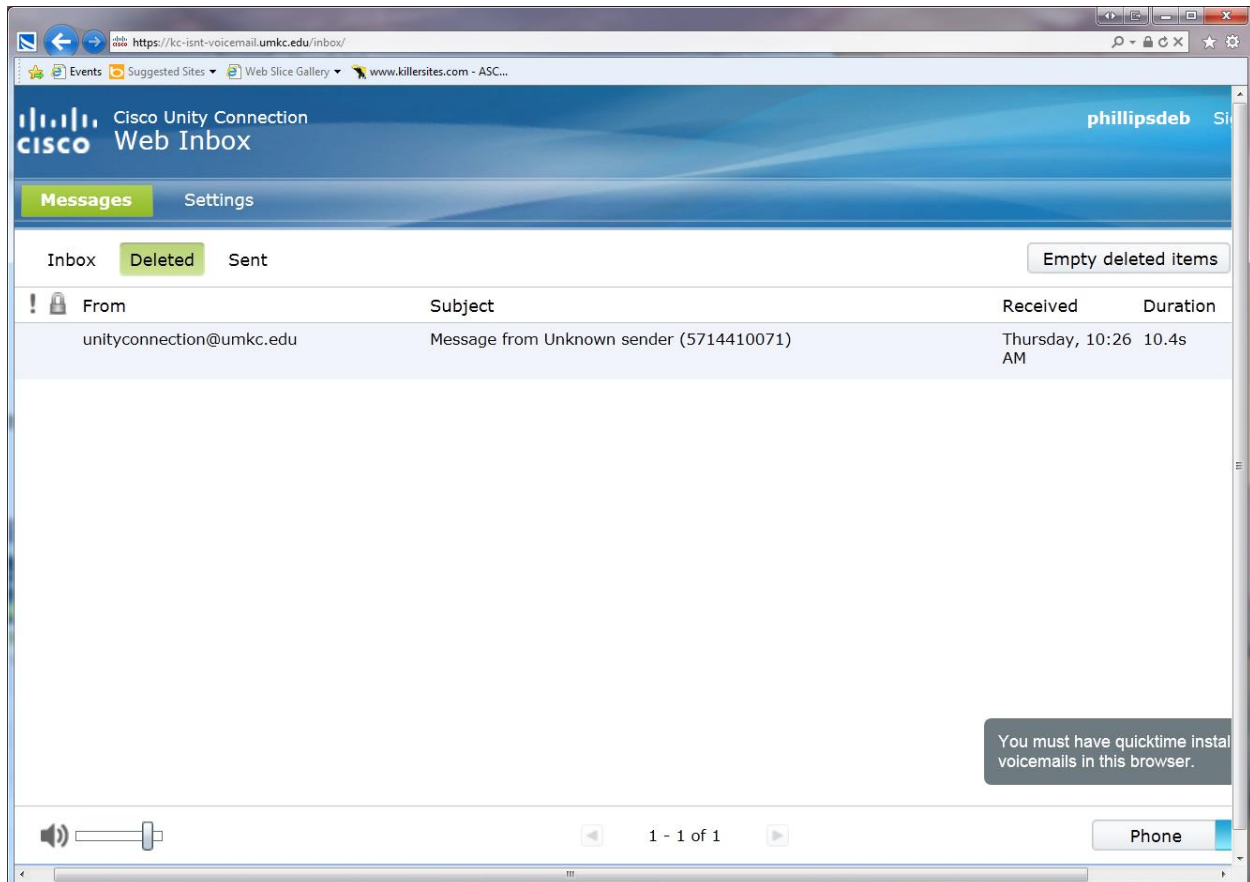
From	Subject	Received	Duration
Kincade, Larry F.	Message from Kincade, Larry F. (2605)	Wednesday, 11:26 AM	13s
Vogl, Jane	Message from Vogl, Jane (1496)	Feb 20	44.9s
Richardson, Jerry R.	Message from Richardson, Jerry R. (1282)	Feb 20	83.2s
Silkman, Julie J.	Message from Silkman, Julie J. (1142)	Feb 7	20s
Ralph, Sarah	Message from Ralph, Sarah (1611)	Feb 5	24.6s
DeSimio, Maria	FW: Message from Strayer, Gailyn (6732)	Jan 25	77.5s
Jellison, Judy	Message from Jellison, Judy (1740)	Jan 22	39.5s
Carol Fitzpatrick	Message from Carol Fitzpatrick (5677)	Jan 16	39.4s
unityconnection@umkc.edu	Message from Unknown sender (3107345183)	Jan 10	6.7s

A tooltip message is visible over the last row: "You must have quicktime instal voicemalls in this browser." At the bottom of the interface, there is a volume control slider, a pagination indicator "1 - 10 of 10", and a "Phone" button.

If you want to do anything with a particular message, highlight it and the options will appear in buttons below the message.



In your *Deleted* folder, you may **permanently** delete **all** items by clicking *Empty deleted items*. Items older than the number of days established in the system will be automatically deleted. By highlighting an individual item, you have the option to *undelete* it. You do not have the option to permanently delete individual items.



You can *permanently delete all deleted messages* over the phone, as well. Dial x5000 and enter your password (Unity calls it *PIN*.) Listen to the menu and go through these options:

3, old messages

2, deleted

2, erase

1, delete

1, delete voice messages