

UMKC

Parking Operations

Newsletter

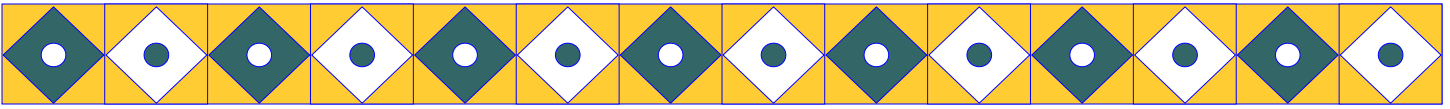
September 2007



Customer Focused Service

UMKC Parking Operations' mission is to provide high quality customer focused service. UMKC faculty, staff and students provide the only funding for the department and department staff strive to meet customers needs while serving the institutions goals of meeting parking demands for the campus. To that end, a balance of service and enforcement is necessary to assure all parking patrons' needs are being met. Parking Operations continues to seek customer feedback and encourages anyone with comments to email Michelle Cone, Manager, Parking Operations, conem@umkc.edu. Customer surveys will also be sent to customers in the near future.





Parking Fees

As previously planned, parking fees for faculty and staff will increase to \$40 per month beginning September 1 and student day permits will increase to \$96 per semester beginning with the Fall 2007 term. The Parking Office has also been reviewing alternative fee plans for faculty and staff permits, including a tiered plan based on an employee's salary. A conceptual tiered plan is currently being reviewed by the UM System to determine if UMKC can consider this type of fee plan. If the UM system determines UMKC can consider this type of plan, all UMKC faculty and staff will be asked to share their opinions about any plans prior to implementation.



Lot Maintenance

Several parking lots are undergoing maintenance including sealing and partial re-pavement. All lots will also be repainted within the next few months. Unfortunately, the lot maintenance could not be performed prior to fall classes commencing so everyone's patience and cooperation is asked when the lot you normally park in is closed for repairs. Work will be expedited to limit the down time for each lot.

4747 Troost, Lot 99

UMKC, in partnership with the City, KCPL and Ollie Gates, have been working on the redevelopment of property east of Troost and south of Brush Creek, including the realignment of 48th Street to the north of 4747 Troost and the replacement of the Troost Bridge over Brush Creek. The street and bridge construction is scheduled to begin next year but property exchanges between the University and the City and Mr. Gates have either already been completed or are in process. One property sale completed is the sale of a section of Lot 99 to Mr. Gates. Soon to be completed is the sale of most of the remaining portions of Lot 99 to the City for the construction of the relocated 48th Street. UMKC will be working on parking lot plans to address parking needs during and post construction. Further announcements regarding alternative parking for 4747 Troost faculty and staff will be forthcoming.