

### ITS Software: Macintosh-Compatibility Matrix

| Software     | Hardware/Software Requirements  | Reported Issues   |
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| Blackboard   | <p>Recommended Macintosh browser/OS combinations are listed below. “Certified” browsers are fully tested and supported. “Compatible” browsers have been tested with key applications but may have some minor idiosyncratic behavior in non-critical applications.</p> <p><b>OS 10.3:</b></p> <ul style="list-style-type: none"> <li>• Internet Explorer (Not supported)</li> <li>• Firefox 1.5 (Compatible)</li> <li>• Firefox 2.0 (Not supported)</li> <li>• Safari (Not supported)</li> </ul> <p><b>OS 10.4:</b></p> <ul style="list-style-type: none"> <li>• Internet Explorer (Not supported)</li> <li>• Firefox 1.5 (Compatible)</li> <li>• Firefox 2.0 (Compatible)</li> <li>• Safari 2 (Compatible)</li> <li>• Safari 3 (Compatible)</li> </ul> <p><b>OS 10.5:</b></p> <ul style="list-style-type: none"> <li>• Internet Explorer (Not supported)</li> <li>• Firefox 1.5 (Compatible)</li> <li>• Firefox 2.0 (Certified)</li> <li>• Safari 2 (Compatible)</li> <li>• Safari 3 (Certified)</li> </ul> <p>Sources:</p> <p style="text-align: center;"><u><a href="#">Blackboard Academic Suite Release Notes, Service Pack 2 for Release 8</a></u></p> | <p>Blackboard is Macintosh-compatible. The few reported issues are minor and are generally specific to particular browser versions. Users who stick to a certified browser will have few problems.</p> <p>Known issues:</p> <ul style="list-style-type: none"> <li>• Firefox and Internet Explorer 5.2 only – when content is opened in the Content Player, the first page does not download.</li> <li>• Some multibyte characters used in the name of a Chat session appear as spaces when created and then viewed using Internet Explorer.</li> <li>• A Java exception error is displayed when attempting to create a Calculated Question. This issue only appears under Firefox on systems with SSL enabled.</li> <li>• Some testers report that accented characters do not display correctly when creating a tool or an external link from the Administrator Panel using a Macintosh computer.</li> <li>• Image files with multibyte characters in their file names that are uploaded for Hot Spot test questions in the Test Canvas will not allow the coordinates for the correct answer to be set.</li> </ul> <p>Sources:</p> <p style="text-align: center;"><u><a href="#">Blackboard Known Issues Report, Release 8.</a></u></p> |
| eInstruction | N/A   | eInstruction is Macintosh compatible; however, UMKC only supports use on ILE classroom computers, which are all PC.   |
| Foliotek     | Firefox, Safari and Internet Explorer. Also seems to work just fine on Chrome.  | No reported issues  |

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| Learning Objects<br>JournalLX (Blog tool) | Supported browsers: <ul style="list-style-type: none"> <li>• Firefox, 1.0 and above</li> </ul> Mozilla 1.3 and above  | JournalLX is Macintosh-compatible.  |
| Learning Objects<br>TeamsLX (Wiki tool)   | Supported browsers: <ul style="list-style-type: none"> <li>• Firefox, 1.0 and above</li> <li>• Mozilla 1.3 and above</li> </ul>   | TeamsLX is Macintosh-compatible.  |
| Respondus Lock-Down Browser               | Requires Safari, which is installed with OS X.  | LockDown Browser is Macintosh-compatible.   |
| Respondus Test Creation Software          | N/A   | There is no Macintosh version of Respondus Test Creation software.  |
| SharePoint                                |   | Internet based so works well on all platforms except Calendar share feature with user's local email client. It only works with MS outlook.  |
| Streaming video                           | N/A   | <p>Macs are capable of playing most common video formats using included software. The known (video) stumbling blocks for Macs are windows media (.wmv) and AVI (.avi) files. These are Microsoft formats, so Apple doesn't put effort into supporting them right out of the box.</p> <p>But, free software like the flip for mac player—actually a plugin for quicktime—or VLC media player for OSX, will overcome this problem.</p>  |
| Tegrity                                   | <p>Tegrity works on both Windows and Macintosh machines (with some differences, see notes on right). No support for 64 bit machines.</p> <p>Supports Firefox, Internet Explorer and Safari.</p> | <p>Recording:</p> <ul style="list-style-type: none"> <li>• On a Mac, Tegrity performs purely as a screen capture utility.</li> <li>• No ability to capture instructor video.</li> <li>• No ability to toggle between input sources.</li> <li>• No extractable .asf files</li> <li>• Simplistic on-screen controls; no annotation tools</li> </ul> <p>Playback:</p> <ul style="list-style-type: none"> <li>• Appears to have an increased tendency to buffer (based on a test conducted on-campus)</li> <li>• Requires installation of the VLC plugin prior to first playback. User is prompted to install the same when attempting their first playback.</li> </ul> |
| Turnitin                                  | Supported browsers: <ul style="list-style-type: none"> <li>• Safari 1.0 and higher</li> <li>• Mozilla Firefox</li> <li>• Netscape 7+</li> </ul>   | Turnitin is Macintosh-compatible.   |

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|                            | <p>Sources:</p> <ul style="list-style-type: none"> <li>• <u><a href="#">Turnitin Student User Manual</a></u></li> </ul>  |   |
| <p>Wimba Classroom 5.3</p> | <p>Participant requirements:</p> <ul style="list-style-type: none"> <li>• Mac OSX 10.4+</li> <li>• 128 MB RAM (256 MB recommended)</li> <li>• Safari 1.2+ or Firefox 1.5-2.0 (with Java and JavaScript enabled). Note that Firefox is not supported for Intel-based Macs and may cause the browser to crash.</li> <li>• Java Runtime Environment (JRE) 1.5(5.0) or 1.4 (<u><a href="#">download</a></u>).</li> </ul> <p>Presenter requirements:</p> <ul style="list-style-type: none"> <li>• Mac OSX 10.4+</li> <li>• 128 MB RAM (256 MB recommended)</li> <li>• Safari 1.2+ or Firefox 1.5-2.0 (with Java and JavaScript enabled). Note that Firefox is not supported for Intel-based Macs and may cause the browser to crash.</li> <li>• Java Runtime Environment (JRE) 1.5(5.0) or 1.4 (<u><a href="#">download</a></u>).</li> </ul> <p>Sources:</p> <ul style="list-style-type: none"> <li>• <u><a href="#">Wimba Technical Knowledge Base, Wimba Classroom System Requirements</a></u></li> <li>• <u><a href="#">Wimba Classroom 5.2</a></u></li> </ul> | <p>Wimba Classroom is Macintosh-compatible except:</p> <ul style="list-style-type: none"> <li>• The ScreenGrab tool does not work for Mac users</li> <li>• Currently there is not a supported version of RealProducer for Mac OS, so there is no way to stream Real audio or video using a Macintosh computer. In order to stream Real audio or video in Wimba Classroom, a Windows computer must be used.</li> </ul> |

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| Wimba Pronto      | <p>System Requirements:</p> <ul style="list-style-type: none"><li>• OS 10.4+</li><li>• 128 MB RAM (256+ recommended)</li></ul> <p>Sources:</p> <ul style="list-style-type: none"><li>• <a href="#"><u>Wimba Technical Knowledge Base, Wimba Pronto System Requirements</u></a></li></ul>   |  |
| Wimba Voice Tools | <p>Student and Instructor Requirements:</p> <ul style="list-style-type: none"><li>• 128 MB RAM (256 MB recommended)</li><li>• Soundcard with mic and speakers</li><li>• OSX 10.3, 10.4, or 10.5</li><li>• Safari 1.2-3.0 or Firefox 1.5-2.0</li><li>• JRE 1.5 (5.0), 1.4</li></ul> <p>Sources:</p> <p><a href="#"><u>Wimba Technical Knowledge Base, Windows Voice System Requirements</u></a></p> |  |