Accessing and Navigating

PATHway

High School/College Partnerships Dual Credit Program www.umkc.edu/hscp

Introductions

- Before any UMKC faculty may access screens for online class rosters and grade reporting, they must take and pass the FERPA exam on Blackboard.
- You will need your SSO and password
 - Passwords need to be reset every six months. It is recommended that you reset your password at the start of each semester.
 - The following slides will walk you through the process of resetting your password. You will need to initially contact IT reset before taking the FERPA exam.
 - In the future, if you are having trouble logging into Pathway and you have not reset your password, try resetting your password first (either by calling IT at 816-235-2000, or visiting (http://www.umkc.edu/IS/Password/).

Resetting your password

• On the UMKC homepage (<u>www.umkc.edu</u>) click the link at the bottom right corner for Pathway.



Resetting your password (pt. 2)

 On the <u>Pathway</u> homepage, click the link at the bottom for the IS Call Center.



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Resetting your password (pt. 3)

• On the <u>IS home page</u>, click the "Change Your SSO Password".

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Faculty & Staff	The UMKC Information Services Call Center serves as the front-line, technical support contact for the university. The main purpose of the Call Center is to provide exceptional technical support to current students, faculty and staff by resolving computer-related issues. We	
IT Services Catalog	promise not only to provide technology solutions, but to listen and work with the UMIXC community to exceed expectations. The Call Center staff works closely with other Support Services areas and all of UMIXC Information Services to offer a complete microcomputer support package for faculty and staff. Call Center assistance is also available for UMIXC students and affiliates with web, email and Residence Hall networking issues. Limited support for home computers is also available.	
Blog	The Call Center is located at 4825 Troost, Room 102 and our phone number is 816.235.2000. Hours of operation for both walk-in and telephone support are as follows:	
Policies & Reports	Monday - Thursday 7:00 AM - 7:00 PM	
About Us	Friday 7:00 AM - 5:00 PM Saturday and Sunday Closed	
Contact Us	NOTE: An answering service is available after hours to report network outages or other IT emergencies.	
Change Your SSO Password	The Sall Center can also be reached via email at callcenter@umkc.edu, by fax at 816.235.6503, or via our online problem report form. Desktip Support Stor UMKC IS Desktop Support team provides the entire range of basic and advanced technical support for computers at UMKC. This includes installation, configuration and troubleshooting of university-owned desktops, laptops and related peripherals for UMKC faculty and staff. UMKC students living in our Residence Halls receive connectivity support through ResNet. In addition, this team maintains our desktop enterprise management infrastructure so as to provides hardware and software inventories, patch compliance, disk imaging, remote assistance and software distribution. The IS Desktop Support team also supports nearly 600 computers running in student computer rabs, specialized classrooms and Internet Bars across the entire campus. Virus control and security incident response are other critical services offered to the campus by IS Desktop Support. The team partners closely with the IT Liaisons and our colleagues in the IS Call Center, IS Classroom Technology Services, IS Central Systems and IS Networking & Telecommunications to resolve any number of interdisciplinary technology issues facing	

Resetting your password (pt. 4)

• On the following page, click the yellow "Change Your SSO Password" button.



Resetting your password (pt. 5) Enter your Username (SSO) and "current"/temporary password (IT

Enter your Username (SSO) and "current"/temporary password (IT provides this over the phone). Then create your new password using the requirements listed below. You should get a "successfully changed" note when complete.

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New Pathway users click here. Image: Description Services Username (SSO): Current Password: New Password: Confirm Password: Confirm Password: Image: Description Services
 Password Complexity Requirements 1. Password must be at least 8 characters, and no greater than 120 characters. 2. Password must contain at least three of the following four character groups: English uppercase characters (A through Z); English lowercase characters (a through z); Rumerals (0 through 9); Non-alphabetic characters (such as 1, \$, #, %). Password can not match one of your previous 24 passwords. Password can not contain any part of your prior password (if one previously existed). Password can not contain any part of personal information, such as your phone number or address.

FERPA (Family Educational Rights and Privacy Act)

- All faculty/staff must complete the FERPA training course before they can access student records in Pathway.
- Step-by-step instructions for enrolling in the FERPA course can be found at:

http://www.umkc.edu/registrar/records/ferpacourse.asp.

 The FERPA training course is completed via the UMKC Blackboard learning site (<u>https://blackboard.umkc.edu/webapps/portal/frames</u> <u>et.jsp</u>)

FERPA (continued)

- You must take the Final Exam at the end of the training course and receive a minimum 35 out of 50 score in order to pass.
- Once you have successfully passed FERPA, your score will be sent to the Registration and Records Office and you will receive a confirmation email when your Pathway access is available.

Signing into Pathway

Enter your User name (SSO, provided to you when you when you are • approved to teach dual credit with HSCP), then type in your Password and click on the sign in button.



Pathway Homepage

• Your Pathway access allows you access to a Faculty center, where your course information will be available (Main Menu>Self Service>Faculty Center).

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	The Student Center is the main page for student functionality within Pathway. To access the Student Center follow the Self Service link in the left hand menu, or click on the Student Center link below. <u>Student Center</u> If you are a student with a disability, academic assistance may be available. To find out more visit <u>www.umkc.edu/disability/</u> or call (816) 235-5696 for more information. If you are not a student with a disability but have registration questions please contact the Registration & Records Office at 816.235.1125



• As an instructor, it is important to ensure that your Pathway class rosters are accurate so you can submit grades for all students listed at the end of the semester. On the menu box displayed to the left, choose the "Self Service" option

If your menu loads blank. Click on the refresh button, in the menu, to load menu



The **Faculty Center page** will then be displayed with the **classes** you are currently teaching. **Your name** will be displayed. **The current term** is displayed as well*



*Note: if the current term is not displayed, click the yellow change term button and select the correct term

Select the correct term and click continue.

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Two small icons are displayed on the left side of the list.



The **Class Roster** provides a list of all the students in the class The **Grade Roster** allows you to enter grades for these students.

Class roster vs Grade roster

- The class roster will allow you to view names of the students currently enrolled into the class.
- The grade roster generates towards the end of the semester, and this is where final grades will be entered into the system.
- It is important that rosters are accurate before grades are submitted at the end of the semester. If there are any problems, please contact HSCP at <u>hscp@umkc.edu</u>.

Click on the Grade Roster icon. The Grade Roster for that class will be displayed.

Enter the students' grades in the boxes to the right of their names.



The Registrar's office has suggested that the "**Save**" button should be clicked frequently. This is intended to prevent any possible data loss. After all grades have been entered, "save." Then submit to the Registrar's office as follows: Click on the "**Approval Status**" drop down menu arrow. (**Note:** Every student on the grade roster must have a grade assigned before you can approve your grade roster.)

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- After you have approved your grades, proceed to the bottom of the page and click on "**Save**" <u>one last time</u> to complete the recording of the grades.
- When grade reporting is complete, and you have
 - Saved
 - Approved
 - Saved

you may sign out of the Pathway system.

- NOTE: You will be able to re-enter Pathway later to view these grade records, if necessary. If any changes need to be made once the grades have been approved, email grade changes to the HSCP Office at hscp@umkc.edu
- Please notify the HSCP Office via **email**, hscp@umkc.edu, of the following:
 - Students taking the course for UMKC credit who are **missing from the grade roll**.
 - Students on the roster that are not enrolled in the class.

Note: Students will need to submit a name change form to the Registration Office for any spelling errors, as the HSCP office does not enter or change name information in the system.

Questions?

- More resources are available on our homepage, <u>www.umkc.edu/hscp</u> for students, parents and teachers.
- Student information on ID numbers/SSO codes and accessing Pathway can be found under the student menu.
- Transcript requests can be found under the student menu and at

http://www.umkc.edu/registrar/records/transcripts.asp.

Other questions, instructors can contact Rachael Bartholome, <u>bartholomer@umkc.edu</u> Administrative Assistant, UMKC-HSCP (816) 235-1165