UMKC
Cisco Jabber for Android
Getting Started Guide

Table of Contents
Introducing Cisco Jabber for Android ................................................................. 3
   End User Features: ......................................................................................... 3
   Collaboration Features: .................................................................................. 3
   Supported Devices and Operating Systems ..................................................... 3
Cisco Jabber for Android - First Time Use - Set Up Instructions ............. 4
Configuring the Client ......................................................................................... 4
Using the Jabber for Android Application ....................................................... 6
   Starting a Chat ................................................................................................ 6
   Searching for Contacts .................................................................................... 7
   Adding a Contact ............................................................................................. 8
   Switching Chats ............................................................................................... 9
Viewing Profile Information .............................................................................. 10
   Adding Favorites ............................................................................................. 12
   Deleting a Favorite .......................................................................................... 13
Presence Status .................................................................................................. 13
Client Settings ..................................................................................................... 15
Logging in to both Desktop and Mobile Jabber Clients ................................ 16
Auto Reconnect ................................................................................................. 16
Introducing Cisco Jabber for Android

The Cisco Jabber for Android application allows you to remain in contact with those on your contact list while you are away from your desktop. With the application on your Apple device, you can utilize the following:

End User Features:
- Basic IM (including Emoticons)
- Search the Corporate Directory
- Manage IM Contacts (Add, Accept, Delete.)
- Reconnects Automatically
- Change Presence Status
- Log into Desktop and Mobile IM clients simultaneously
- Push notifications

Collaboration Features:
- Start or Join an instant meeting.
- Click to call, click to email, click to SMS
- Cross launch Cisco Jabber or P2P for VoIP calls

Remain only an instant message away from any of your Jabber Instant Messaging contacts, any time, any place. The purpose of this document is to help you quickly set up or upgrade and use Jabber on your Android device.

Requirements
To successfully use the Cisco Jabber for Android, ensure that the following requirements are met.

Supported Devices and Operating Systems
Android devices supported by the Cisco Jabber application include:
- Samsung Galaxy SII (Android OS 4.1.2 to Android OS 4.4 latest)
- Samsung Galaxy SIII (Android OS 4.1.2 to Android OS 4.4 latest)
- Samsung Galaxy S4 (Android OS 4.2.2 to Android OS 4.4 latest)
- Samsung Galaxy S4 mini (Android OS 4.2.2 to Android OS 4.4 latest)
- Samsung Galaxy S5 (Android OS 4.4.x)
- Samsung Galaxy Note II (Android OS 4.2 to Android OS 4.4 latest)
- Samsung Galaxy Note III (Android OS 4.3 to Android OS 4.4 latest)
- Samsung Galaxy Rugby Pro (Android OS 4.2.2 to Android OS 4.4 latest)
- Samsung Galaxy Note Pro 12.2 (Android OS 4.4.x)
- Google Nexus 5 (Android OS 4.4.x)
- Google Nexus 10 (Android OS 4.4.x)
- Sony Xperia Z1 (Android OS 4.2 to Android OS 4.4 latest)
- Sony Xperia ZR/A (Android OS 4.1.2 to Android OS 4.4 latest)
- Sony Xperia Z2 (Android OS 4.4.x)
- Sony Xperia M2 (Android OS 4.3)
- LG G2 (Android OS 4.2.2 to Android OS 4.4 latest)
- Motorola Moto G (Android OS 4.4.x)
Cisco Jabber for Android - First Time Use - Set Up Instructions

The Cisco Jabber for Android is available for download from the Google Play Store. Navigate to the Google Play Store and search for Cisco Jabber, then download and install.

Configuring the Client

Step 1. To launch the client, select the Cisco Jabber icon.

Step 2. When you are prompted to accept Cisco Terms of Use, select Accept to proceed.

Step 3. Enter the email address associated with your Jabber for service discovery, then select Continue.
Step 4. Enter the password for the account you selected then select **Sign In**.

Step 5. Once the client has signed in you will be viewing the **Contacts** tab. To view your **Presence Status** and the **Favorites, Chats, Recents, Voice Messaging** tab click the **Jabber Menu** icon in the upper left corner of the screen.
Using the Jabber for Android Application

Starting a Chat

Step 1. To initiate a chat, navigate to the Contacts tab and scroll through your contacts to search for the contact you’d like to initiate a conversation with. Tap their name to open a chat window.

Step 2. Type your message into the text box located at the bottom of the chat window. To enter an emoticon, select the Emoticon icon next to the text box and choose which you want to send.
Step 3. Press **Return**.

**Searching for Contacts**

The search function in Cisco Jabber Android client is a filtering type of search within your current contact list or you can search the *Global Directory*. Open the Jabber Menu, then:

Step 1. Select the **Search** icon.

Step 2. Enter the name or User ID of the contact you are searching. As you enter text the contacts displayed will narrow.
Step 3. When you have found and selected a contact you can add them to your Contacts directly by selecting Add to Contacts.

Adding a Contact

Contacts can be added to your Contacts list on the client.

Note: The contacts will be added to all Cisco IM clients.

Step 1. Select the Contacts tab then the + (plus) symbol in the top right corner of the screen.
Step 2. Choose a **Group** for the contact and optionally Add to Favorites, then begin entering the name or User ID.

Step 3. As you enter the text search results narrow until the contact is found. Select the contact, then select **Done**.

**Switching Chats**

When multiple chat sessions are open, you can easily switch to other chat sessions. You can view different chats the following ways:

Step 1. Select the **Chat** tab to see the list of open chat sessions from the Jabber Menu. Select a chat to view or send messages.
The Chat tab displays red badge to notify you that an IM message has arrived and the chat will have a badge next to it. Select the relevant chat to open and view.

To toggle between chats just select the next to the contacts name and status. This opens a list for you to toggle between active chats.

**Viewing Profile Information**

Step 1. Select the Contacts tab from the Jabber Menu.
Step 2. Select the Contact’s name, then tap their directory photo. (This will display a contact summary page.)
Step 3. (Optional) Clicking the **Contact’s photo** from their summary page will display their full directory profile.

Step 4. From the profile you can complete the follow actions:
- Initiate a call
- Start a chat
- Call directory numbers
- Send a email
- Send a text message
Adding Favorites

Navigate to the **Favorites** tab, select **Add Favorites** button in the center of the screen. Begin entering the name of the contact you wish to add to your favorites list and then check the blue box next to their name. Then select **Next**.

(Note: You can also search and add multiple contacts at one time by searching and selecting the check box next to their names before hitting the **Next** button.)

When you have successfully added a contact to your favorites list you will receive a confirmation.
Deleting a Favorite

Step 1. To delete a contact from your Favorites list, go to the Favorites tab.

Step 2. Long press on the contact then select the Delete icon in the upper right corner.

Presence Status

Your Presence status can be updated from the Contacts tab on your Jabber for Android client.

Step 1. Select the Jabber Menu.
Step 2. Select your Name to open the Presence status options.
Step 3. Tap the required presence status.
Client Settings
Select the Settings tab to access the following Jabber client settings:

<table>
<thead>
<tr>
<th>Icon</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>✔️</td>
<td>Account connected</td>
</tr>
<tr>
<td>🔄</td>
<td>Account trying to connect, or reconnecting</td>
</tr>
<tr>
<td>⚠️</td>
<td>Account not connected***</td>
</tr>
</tbody>
</table>

***If your account is not connected, you will need to select the account and enter your user name, password, and server information if prompted.
Logging in to both Desktop and Mobile Jabber Clients

Cisco Enterprise Instant Messaging applications allow you to be logged into “multiple resources”, which means that you can be logged into both your desktop IM application and Jabber for Android mobile client at the same time. When you are logged into both, you will receive messages on both applications until you respond. Once you respond, messages will only be sent to that “resource” or application, the device with the most recent activity.

Auto Reconnect

When your signal drops, the Jabber application will automatically try to reconnect you. If the application is unsuccessful in finding a Wi-Fi or cellular data connection, you will be logged out. You will need to log in again when you are able to establish a network connection. The application will automatically look for a wireless connection first and then a cellular data second. This is a feature to help minimize any unnecessary data charges.