Cisco Jabber for iPhone

The Cisco Jabber for iPhone application allows you to remain in contact with those on your contact list while you are away from your desktop. With the application on your Apple device, you can utilize:

- IM
- Search the Corporate Directory
- Manage your Contacts
- Change your Presence
- Log into Desktop and Mobile IM simultaneously
- Push Notifications

Collaboration Features:
- Start or Join an instant meeting.
- Click to call, click to email, click to SMS
- Cross launch Cisco Jabber or P2P for VoIP calls

Launching the Client

1. To launch the client, select the Jabber IM icon.

2. Enter your username and password when prompted. If you would like Jabber to automatically sign slide the automatic sign in switch.

Using the Jabber iPhone Application

Starting a Chat

Step 1. To initiate a chat, scroll through your contacts to search for the contact you’d like to initiate a conversation with. Then tap on their name to open a chat window.

Step 2. Type your message into the text box.

Step 3. Press Send.

Searching for Contacts

The search function in Cisco Jabber IM for iPhone client is a filtering type of search within your current contact list or can search the Global Directory. Press the Menu icon to open the Jabber Menu, then:

Step 1. Select the Search & Call Bar and enter the name of the Contact you are searching.

Step 2. When you have found the contact, select their name. This will open a new chat window. When you can send a chat message, initiate a call, or view their directory information.
Adding a Contact

Contacts can be added to your Contacts list on the client. (Note: The contacts will be added to all IM clients.)

Step 1. Select the Contacts tab then the + (plus) symbol in top right corner of the screen.

Step 2. Begin entering the name or User ID of the contact. Choose a Group for the contact and optionally Add to Favorites.

Step 3. As you enter the text the search results narrow until the contact is found. Select the contact then select Done to add.

Switching Chats

When multiple chat sessions are open, you can easily switch to other chat sessions. You can view different chats the following ways:

Select the Chats tab from the Jabber Menu to see the list of open chat sessions. Select a chat to view or send messages.

The Chat tab displays a badge 📩 to notify you that an IM message has arrived and the chat will have a badge next to it. Select the relevant chat to open and view.

Presence Settings

Your Presence status can be updated from the Jabber Menu.

Step 1. Navigate to the Jabber Menu and select your Name.

Step 3. Tap the required presence status.

(Note: If logged into the Desktop and Mobile client simultaneously, your Presence status will change on both devices.)