If you are trying to log-in to Pathway, know your Single-Sign-on (SSO), but do not know your password follow these steps:


2. Click on the **Forgot Your Password** link.
A new window opens (if you have a pop-up blocker on your browser, you may have to hold down the CTRL key while you click the Reset My Password link which will allow the new window to open)

3. Click the **Change/Recover Password** button.
4. Enter the requested information.
   a. Only three of the four fields are required.
   b. Press the Enter button on the keyboard after completing each box.

5. Click Next
Setup Lost Password Recovery

Initial password setup at the University of Missouri is a multi-step process. If you need to recover your password in the future, you will be asked a series of questions related to your personal information. Additionally, the question chosen below will be asked of you. Once you answer all these questions correctly, you will be able to reset your password.

Once you have chosen your security question and supplied an answer, you may continue to reset your password for regular access.

**Step 1:** Choose a question from the drop-down list
**Step 2:** Enter the answer to the displayed question, and press **ENTER**
**Step 3:** Continue to Password Reset Page

We will encrypt your answers for added security!

<table>
<thead>
<tr>
<th>Question</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>In what city were you born?</td>
<td>**********</td>
</tr>
</tbody>
</table>

6. **Select a security question** from the drop-down menu.
7. **Type your answer** to the question in the box.
8. Press **Enter** on your keyboard.
9. Click the yellow **Continue** button.
10. **Set-up your password.**
    Note: There are lots of rules for the creation of the password which are explained on the page. A suggestion for creating a password that is complex enough to meet the criteria but easy enough to remember is to use the first letters of each word in a common phrase. For instance use the sentence, “I like green eggs and ham, Sam I am,” to create the password: **Ilgeah,Sia** which meets all password criteria.
University SSO Password Guidelines:

Passwords Cannot:
- contain spaces
- be same as previous password, regardless of case
- be based on a dictionary word, or any UM/campus related terms
- be based on account owner's name or userid
- contain symbols other than those listed below

Passwords Must:
- be 8 to 26 characters in length
- contain characters from three of the four character sets:
  - lowercase letters: a-z
  - uppercase letters: A-Z
  - digits: 0-9
  - symbols:
    ? . , _ ~ + $ !

SSO Password: 
Retype Password: 

After Successfully Changing your Password, please use the link below to access Student Applications with your new password. Please allow 5 or 10 minutes for your password change to take effect, if it does not work immediately.

If anything in this process does not work, or if you need additional assistance, contact the Call Center at 816-235-2000.