

Member Dashboard from www.anthem.com.

The screenshot displays the Anthem Member Dashboard. At the top left is the Anthem logo. Navigation links include 'My Plan', 'Care', 'Support', 'Español', 'Profile', and 'Log out'. A blue banner promotes finding a pharmacy for flu shots, with a 'Find a Pharmacy' button. The main section is titled 'Most Recent Claims' and shows a table of claims from the last 3 months. Below the table are buttons for 'View More Claims' and 'Submit a Claim'. A chat icon with a notification badge is in the bottom right corner.

Anthem

My Plan Care Support Español Profile Log out

simple as heading to your local pharmacy. Find a pharmacy today that offers flu shots!

Find a Pharmacy

Most Recent Claims

Within the last 3 months

Service Date	Member	Description	In-Network	Status	Your Responsibility
09/01/2020	[REDACTED]	Pharmacy Walmart Pharmacy	In-Network	Approved	\$4.70
08/27/2020	[REDACTED]	Pharmacy Walmart Pharmacy	In-Network	Approved	\$11.74
07/29/2020	[REDACTED]	Vision Christine Smith	In-Network	Approved	\$45.00

View More Claims Submit a Claim

Chat icon with 2 notifications

Claims Form from www.anthem.com.

The screenshot shows the Anthem website's 'Claims' section. At the top left is the Anthem logo. Navigation links include 'My Plan', 'Care', and 'Support' on the left, and 'Español', 'Profile', and 'Logout' on the right. A blue header bar contains the word 'Claims'. Below this is a link to 'Back to Claims History'. The main heading is 'Submit a Claim'. Underneath is the 'Medical Information' section, which includes a question 'Was this condition or injury job related?' with radio button options for 'Yes' and 'No'. There are two input fields: 'Date of Service' with a calendar icon and a placeholder 'MMDDYYYY', and 'Location where service was performed' with a dropdown menu showing 'Select a location...'. Below these fields is a section for attaching bills, with the text 'Attach copies of itemized bills.' and a link 'Attach files'. A note specifies acceptable file formats (pdf, jpg, jpeg, tif, tiff, png) and a 10 MB limit, with a link to 'See examples of itemized bills'. A chat icon with a notification bubble containing the number '2' is located in the bottom right corner.

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Claims

[← Back to Claims History](#)

Submit a Claim

Medical Information

Was this condition or injury job related?

Yes

No

Date of Service

MMDDYYYY

Location where service was performed

Select a location...

Attach copies of itemized bills.

[Attach files](#)

Acceptable file formats: pdf, jpg, jpeg, tif, tiff, png. Maximum total upload size: 10 MB.
[See examples of itemized bills](#)

Itemized bills must include the following information. We will not be able to process your claim without this information:

Provider's name and address

Charge for each individual Procedure/CPT/Service code

ICD-10 Diagnosis/DX code

ICD-10-CM - The diagnosis classification system developed by the Center for Disease Control and Prevention for use in all United States (U.S.) health care treatment settings. Diagnosis coding under this system uses 3-7 alpha and numeric digits.

Procedure/CPT/Service code

The CPT code set is a medical coding set maintained by the American Medical Association to describe medical, surgical, and diagnostic services. Procedure coding in this classification system uses 5 alpha or numeric digits.

Member/patient name

Date of service for each line item

Provider's billing information

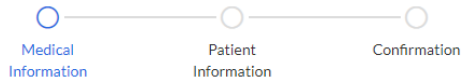
Tax ID number (TIN), sometimes listed as employer identification number (EIN) or social security number.

Tax ID

A tax identification number (TIN) is a nine-digit number used as a tracking number by the U.S. Internal Revenue Service (IRS). TINs are issued to businesses by the IRS.

Place of service

The place of service is a 2-digit code that indicates where the service(s) was rendered. i.e., 11=office, 12=home, 21=inpatient facility, 22=outpatient facility



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